



## How to Disable Common Pop-Up Blockers

Listed below are some of the more popular Pop-up Blocking software packages and the workarounds that should be followed in order to disable the Pop-Up blocking feature within each of them. There are literally dozens of Pop-Up blocking software packages, so it is next to impossible to document the procedure for disabling each one. In general however, most Pop-Up Blockers will install themselves either within the browser toolbar, or within the Windows Taskbar along the bottom right corner.

Most pop-up blockers that may cause problems are associated with the browser software (Internet Explorer, Firefox, Safari, etc.) that you may be using. Other pop-up blockers may be associated with the internet service provider you are using (AT&T, Comcast, etc.) or internet security software (Symantec Norton Internet Security, McAfee, etc.).

## Microsoft Internet Explorer

### Internet Explorer Pop-up Blocker: frequently asked questions

This information applies to Windows Internet Explorer 7 and Windows Internet Explorer 8.

Here are answers to some common questions about pop-ups and Pop-up Blocker.

#### [What is a pop-up?](#)


A pop-up is a small web browser window that appears on top of the website you're viewing. Pop-up windows often open as soon as you visit a website and are usually created by advertisers.

#### [What is Pop-up Blocker?](#)

Pop-up Blocker is a feature in Internet Explorer that lets you limit or block most pop-ups. You can choose the level of blocking you prefer, from blocking all pop-up windows to allowing the pop-ups that you want to see. When Pop-up Blocker is turned on, the Information bar displays a message saying "Pop-up blocked. To see this pop-up or additional options click here."

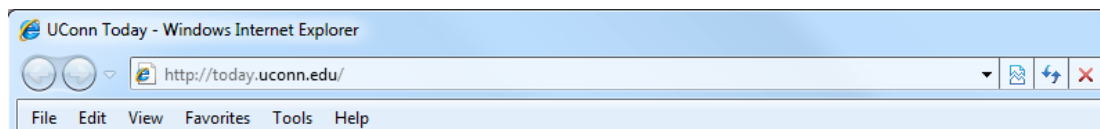
#### [How do I turn Pop-up Blocker on or off?](#)

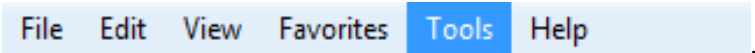
Pop-up Blocker is turned on in Internet Explorer by default. To turn it off or to turn it on again if you've already turned it off, follow these steps:


1. Open Internet Explorer by clicking the **Start** button , and then clicking **Internet Explorer**.
2. Click the **Tools** button, and then click **Pop-up Blocker**.
3. Do one of the following:
  - To turn off Pop-up Blocker, click **Turn Off Pop-up Blocker**.
  - To turn on Pop-up Blocker, click **Turn On Pop-up Blocker**.

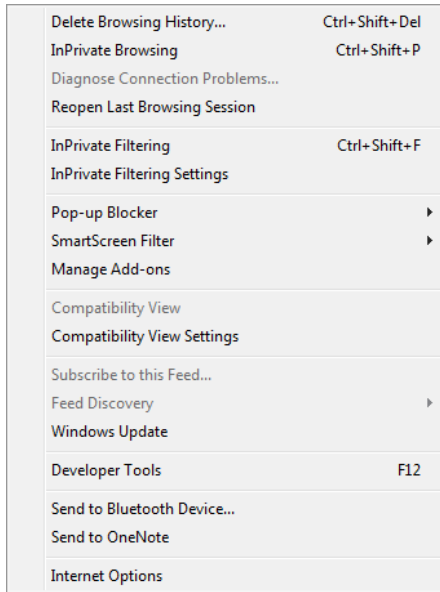
Here is more detailed information ...

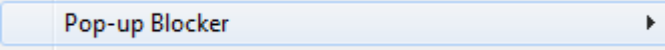
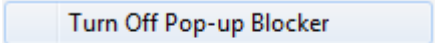
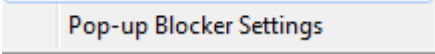
From within Internet Explorer v 8.0

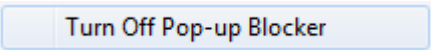


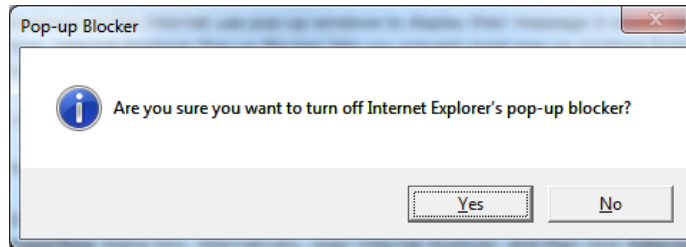
On the top menu, click on the **Tools** button .

By clicking on  the following menu opens



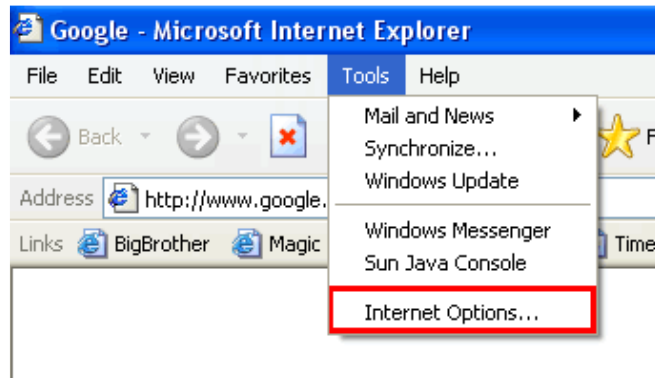
Click on  to reveal  and .

Here you click  to turn off the pop-up blocker resulting in



to which you respond .

A similar approach may be used in previous versions of Internet Explorer. For example, in Internet Explorer 7 on the **Tools** menu you select **Internet Options**




Then, from the **Privacy** tab, uncheck **Turn on Pop-up Blocker** and click "OK"




### [Can I see a pop-up that Internet Explorer blocked?](#)

Yes. Follow these steps:

1. Open Internet Explorer by clicking the **Start** button , and then clicking **Internet Explorer**.
2. Navigate to a website with a pop-up, and then click the Information bar when it notifies you that a pop-up window has been blocked.
3. Click **Show Blocked Pop-up**.

### [How can I choose to allow pop-ups from a specific website?](#)

By default, Internet Explorer displays pop-ups that appear as a result of you clicking a link or button. Pop-up Blocker blocks pop-ups that are displayed automatically (without you clicking a link or button). If you want to allow a specific website to display automatic pop-ups, follow these steps:


1. Open **Internet Explorer** by clicking the **Start** button , and then clicking Internet Explorer.
2. Click the **Tools** button, click **Pop-up Blocker**, and then click **Pop-up Blocker Settings**.
3. In the **Address of website to allow** box, type the address (or URL) of the website you want to see pop-ups from, and then click **Add**.
4. Repeat step 3 for every website you want to allow pop-ups from. When you are finished adding websites, click **Close**.

### [I turned on Pop-up Blocker but I still see some pop-ups. Why?](#)

The following are some common reasons why you might still be seeing pop-ups:


- You might have software, such as adware or spyware, on your computer that is opening pop-up windows. To stop these pop-ups, you will have to identify the software that is opening them and then remove it or change its settings to stop it from opening pop-up windows.
- Some windows with active content are not blocked.
- Internet Explorer will not block pop-ups from websites that are in the Local intranet zone. If you want the pop-ups from these websites to be blocked, you have to remove the websites from this zone.

## To remove a website from your list of sites that allow pop-ups

1. Open **Internet Explorer** by clicking the **Start** button , and then clicking **Internet Explorer**.
2. Click the **Tools** button, click **Pop-up Blocker**, and then click **Pop-up Blocker Settings**.
3. In the **Address of website to allow** box, click the website you want to remove from the list, and then click **Remove**.
4. Repeat step 3 for every website you want to remove from the list of websites that can display pop-ups. When you are finished, click **Close**.


## [I don't want to see pop-ups, even if they are opened when I click a link or button on a website. Can I set Internet Explorer to block all pop-ups?](#)

Yes. Follow these steps:

1. Open **Internet Explorer** by clicking the **Start** button , and then clicking **Internet Explorer**.
2. Click the **Tools** button, click **Pop-up Blocker**, and then click **Pop-up Blocker Settings**.
3. Under **Filter level**, select **High: Block all pop-ups**, and then click **Close**.  
If you want to see pop-ups that are blocked when you have this setting turned on, hold down CTRL + ALT while the window opens.


## [How do I change the Pop-up Blocker settings?](#)

To change the Pop-up Blocker settings, follow these steps:

1. Open **Internet Explorer** by clicking the **Start** button , and then clicking **Internet Explorer**.
2. Click the **Tools** button, click **Pop-up Blocker**, and then click **Pop-up Blocker Settings**.
3. Make the changes that you would like, and then click **Close**.

## [How do I make pop-ups display in a tab?](#)

By default, pop-ups display in separate windows. If you prefer to have pop-ups display in tabs, follow these steps:

1. Open **Internet Explorer** by clicking the **Start** button , and then clicking **Internet Explorer**.
2. Click the **Tools** button, and then click **Internet Options**.
3. Click the **General** tab, and then, under the **Tabs** section, click **Settings**.
4. In the **Tabbed Browsing Settings** dialog box, click **Always open pop-ups in new tab**, and then click **OK** twice.



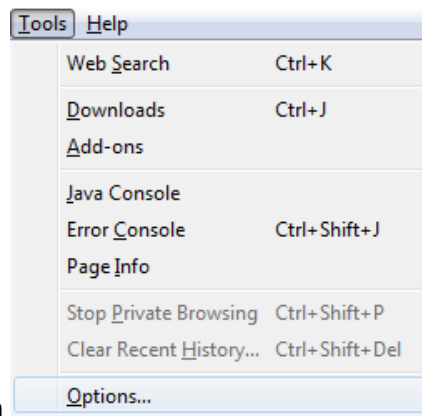
**Mozilla Firefox**

## What are Pop-ups?

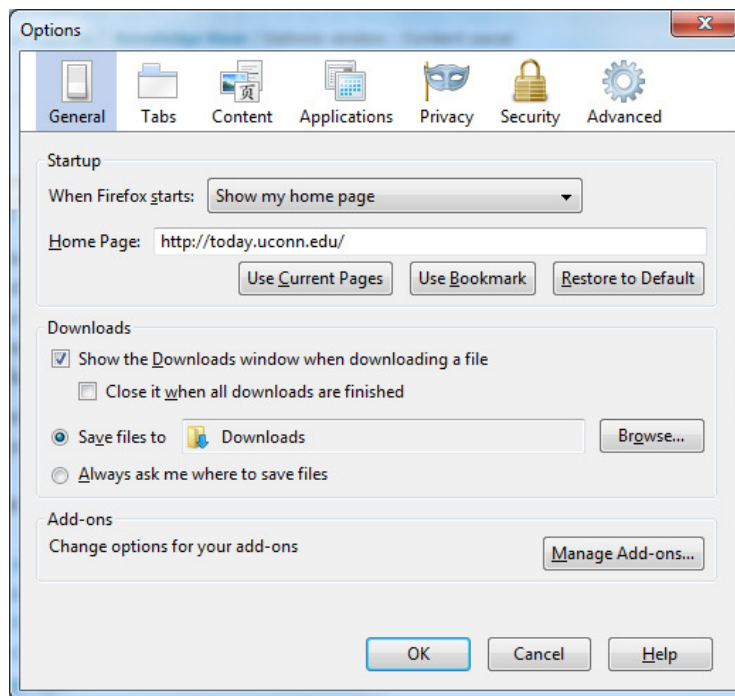
Pop-up windows, or pop-ups, are windows that appear automatically without your permission. They vary in size but usually don't cover the whole screen. Some pop-ups open on top of the current Firefox window, while others appear underneath Firefox (pop-unders).

Firefox allows you to control both pop-ups and pop-unders through the *Content* panel in the *Options* window.

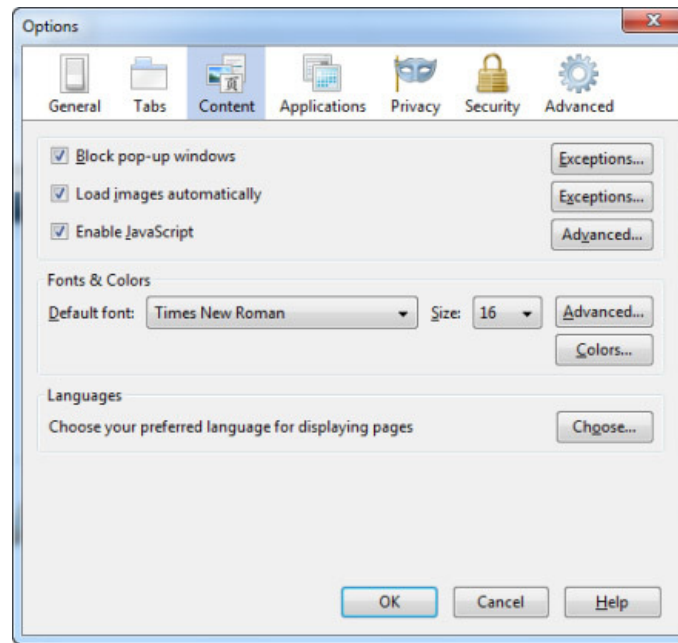
On the menu bar **File Edit View History Bookmarks Tools Help** select the **Tools** menu.




Then, select **Options...** from the *Tools* menu drop-down to reveal the *Options* window

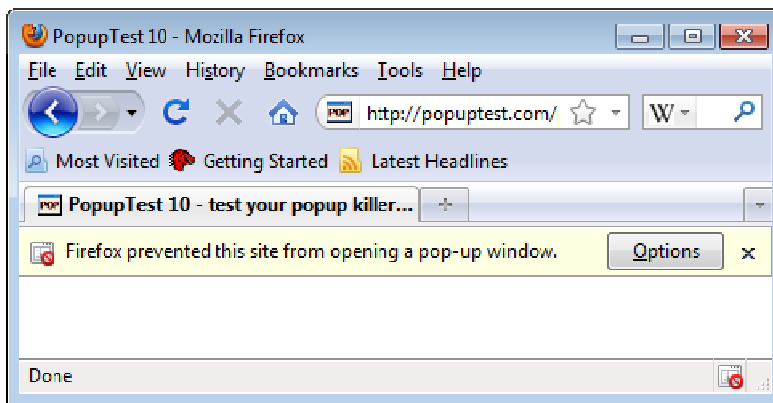


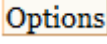

and select the *Content* panel ...



Pop-up blocking is turned on by default, so you don't have to worry about enabling it to prevent pop-ups from appearing in Firefox. But, for using some applications (like UConn's HuskyCT) this is problematic; i.e., pop-window blocking prevents the application from running properly.

When blocking a pop-up, Firefox displays an information bar, as well as an icon  in the status bar, which may appear like the following



When you click either the  button in the information bar or the icon  in the status bar, a menu is displayed with the following choices:

- Allow/Block pop-ups for this site
- Edit Pop-up Blocker Options (Windows) or ...
- Don't show this message when pop-ups are blocked
- (show the blocked pop-up)

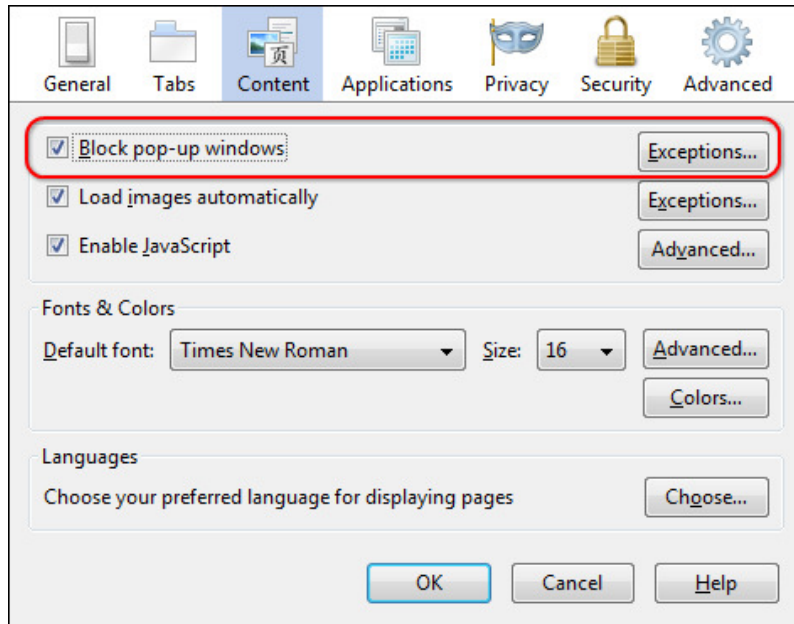
**Blocking pop-ups may interfere with some websites:** Some websites, including some banking sites, use pop-ups for important features. Blocking all pop-ups disables such features. To allow specific websites to use pop-ups, while blocking all others, you can add specific websites to the list of allowed sites.

**Blocking pop-ups doesn't always work:** Although Firefox blocks most pop-ups, some websites may show pop-ups using uncovered methods, even when blocked.

### Pop-up Blocker Options

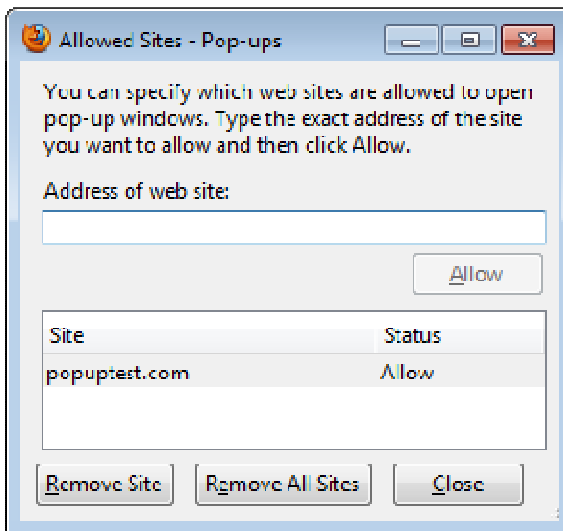
To access the Pop-up Blocker settings:

1. At the top of the Firefox window, click on the *Tools* menu, and select *Options ...*
2. Select the *Content* panel.



In the *Content* panel:

- **Block pop-up windows:** De-select this option to disable the pop-up blocker altogether.
- **Exceptions:** This is a list of sites that you want to allow to display pop-ups.



The dialog has the following choices:**Allow:** Click this to add a website to the exceptions list.

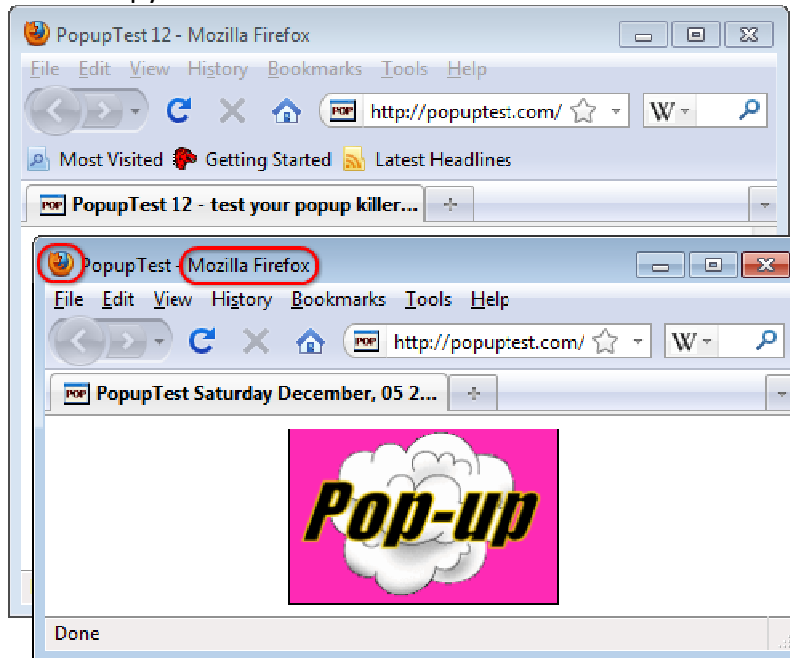
- **Remove Site:** Click this to remove a website from the exceptions list.
- **Remove All Sites:** Click this to remove all of the websites in the exceptions list.

## Pop-ups not being blocked

Is the pop-up coming from Firefox?

The pop-up may not actually be coming from Firefox. You can determine where the pop-up is coming from by the icons it has and the title at the top.

- A Firefox icon and "Mozilla Firefox" in the title: keep reading below.
- Everything else: you may have malware on your computer that causes the pop-ups. Scan your computer for viruses and spyware.



This pop-up comes from Firefox. It has a Firefox icon and the text Mozilla Firefox.

### Is the pop-up blocker on and enabled for this site?

1. At the top of the Firefox window, click on the *Tools* menu, and select *Options...*
2. Select the *Content* panel.
3. Make sure the **Block pop-up windows** checkbox is checked.
4. To the right of **Block pop-up windows**, click the **Exceptions...** button. A dialog will appear that shows all the sites that are allowed to show pop-ups.
5. If the site that's opening pop-ups is in the list, select it and press **Remove Site**.
6. Click **Close**.
7. Click **OK**.

### Is the pop-up shown after a mouse click or a key press?

Certain events, such as clicking or pressing a key, can spawn pop-ups regardless of if the pop-up blocker is on. This is so that Firefox doesn't block pop-ups that websites need to work.

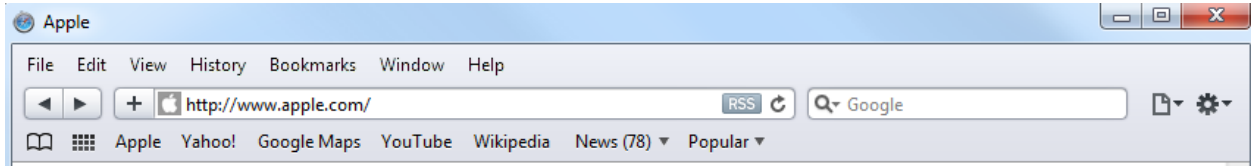
### Is it a true pop-up window?



Sometimes ads are designed to look like windows, but really aren't. Firefox's pop-up blocker can't stop these ads.

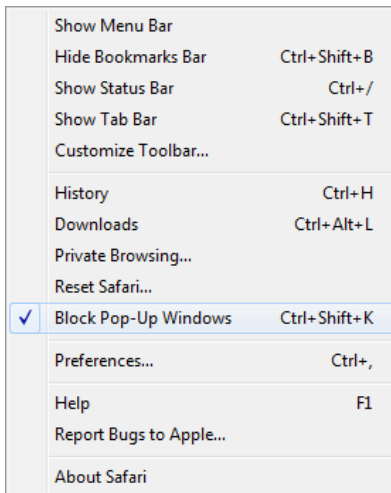
# Apple Safari



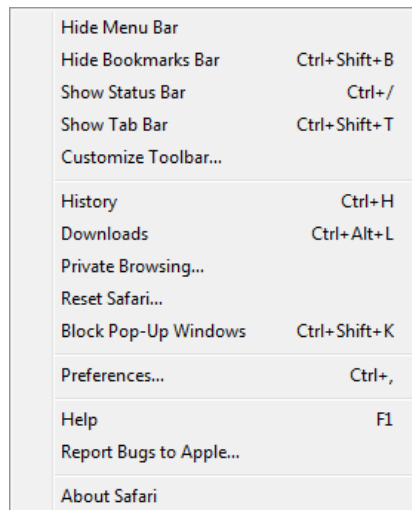
# Safari 4 for Windows



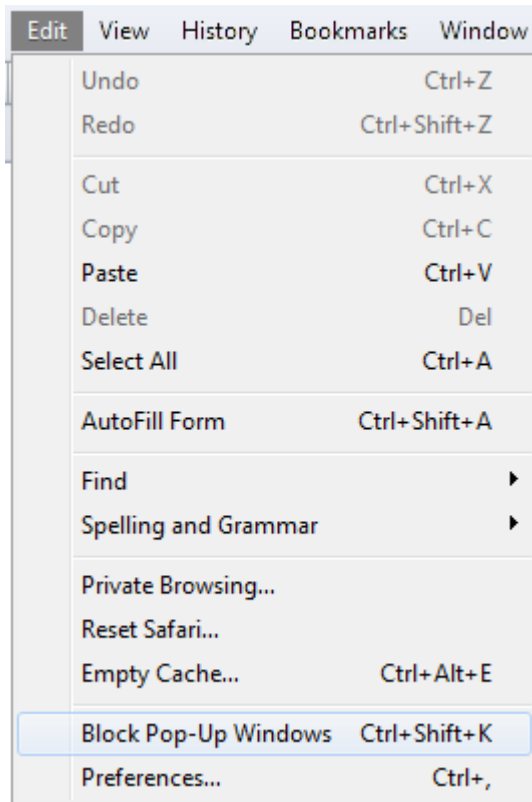
In the upper right corner  select the Safari Settings Menu Button  to Display a menu of general Safari settings revealing



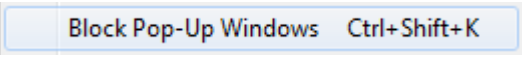
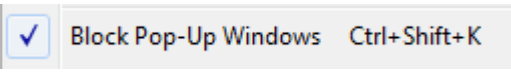
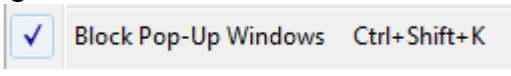
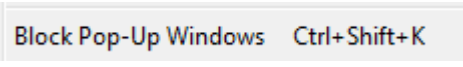
Click on  Block Pop-Up Windows Ctrl+Shift+K to toggle the setting to not block pop-ups resulting in



Another approach is via the **Edit** menu ...



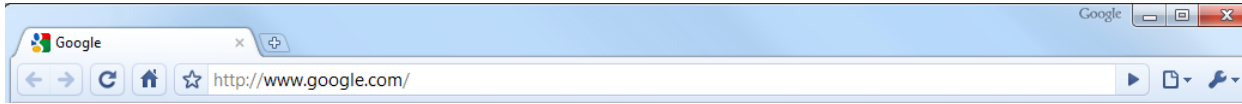
From the **Edit** menu, you can toggle on and off the setting controlling whether or not you block pop-up windows by


- **Turn On:** Selecting  to enable blocking of pop-ups, resulting in a checkmark appearing next to it .
- **Turn Off:** Deselecting  to disable blocking of pop-ups, resulting in no checkmark appearing next to it .

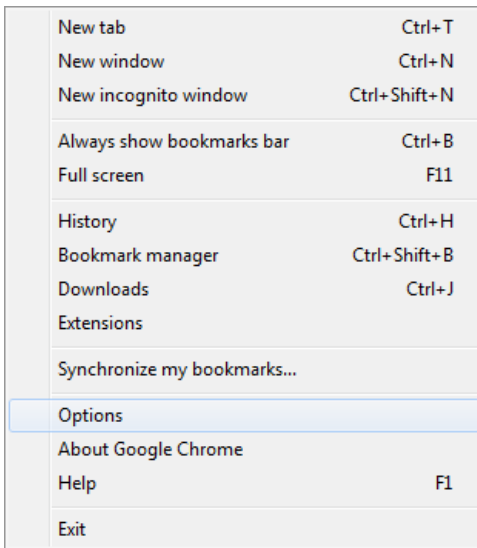
Blocking pop-up windows stops the windows that appear when you open or close a page. It does not block pop-up windows that open when you click a link.

## Some Less Widely Used Browsers and Toolbars ...

# Google Chrome

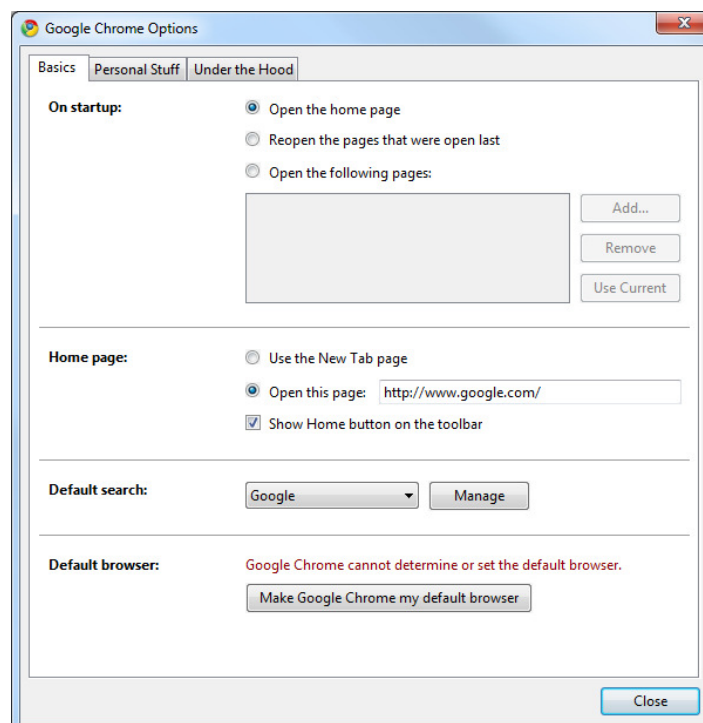


In the upper right corner select the Google Chrome Settings Menu Button  to Customize and control Google Chrome

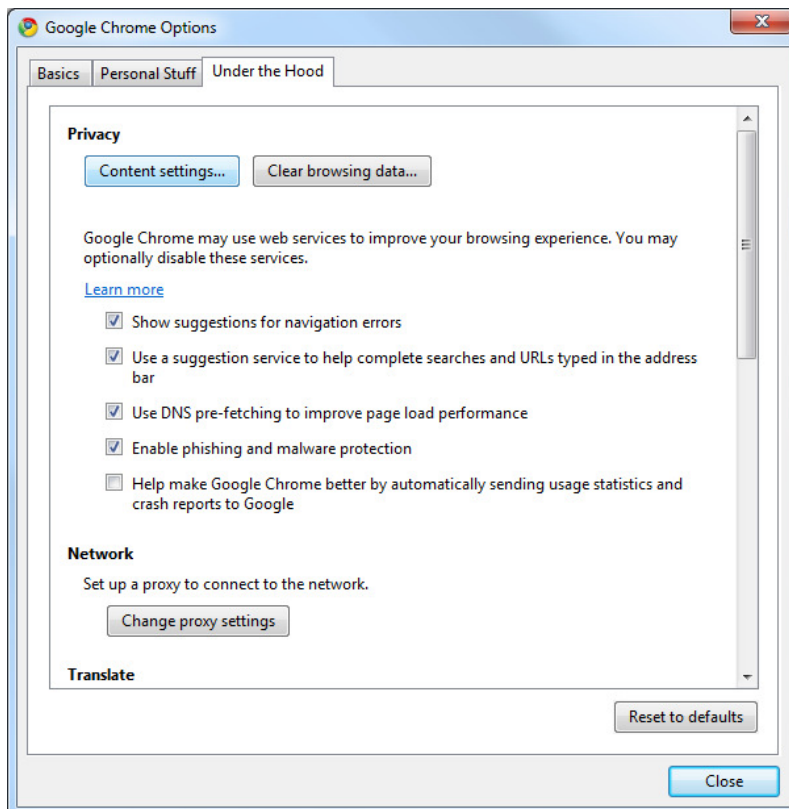


resulting in

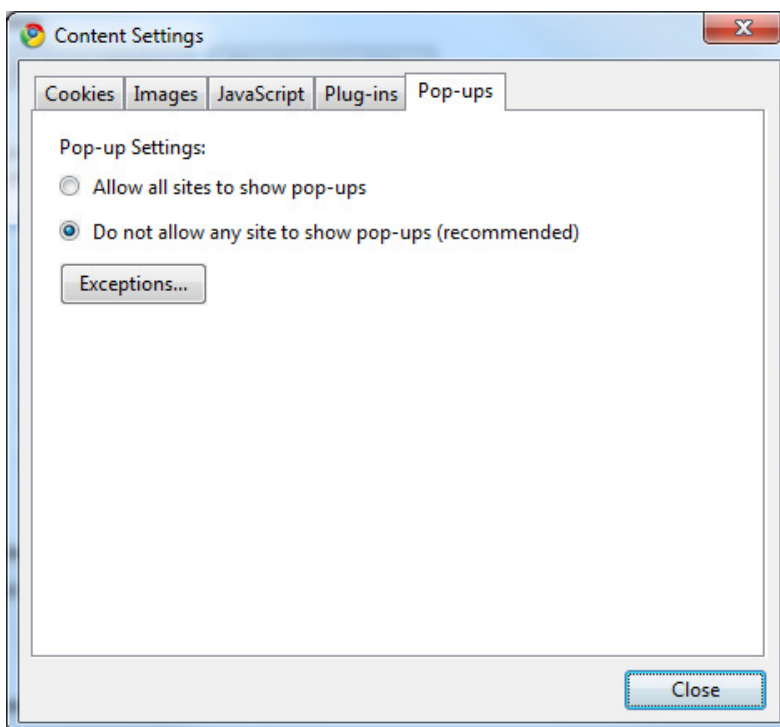
Select Options resulting in



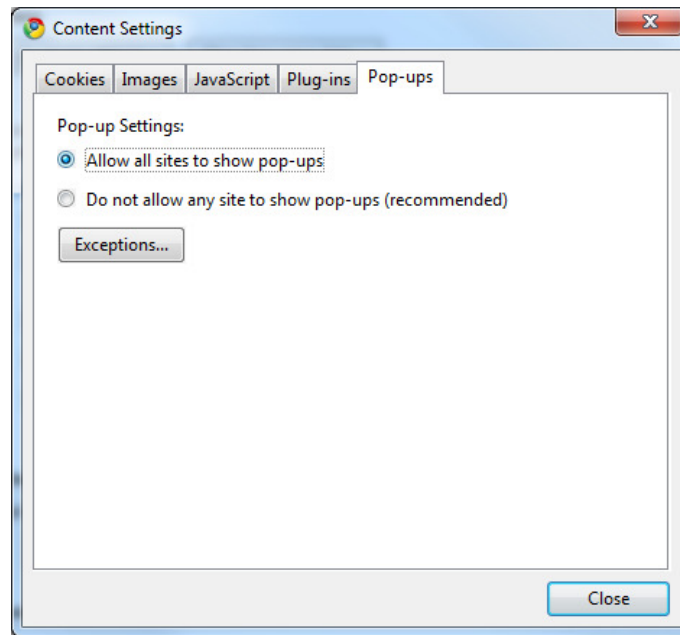
Choose the tab **Under the Hood** resulting in

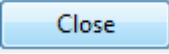


Select **Content settings...** resulting in

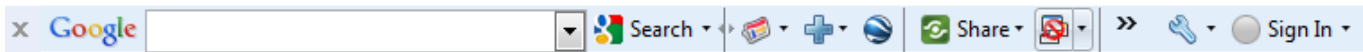



Select  **Allow all sites to show pop-ups** resulting in



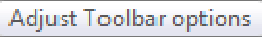
And click  and then again on the previous menu to save the changes.

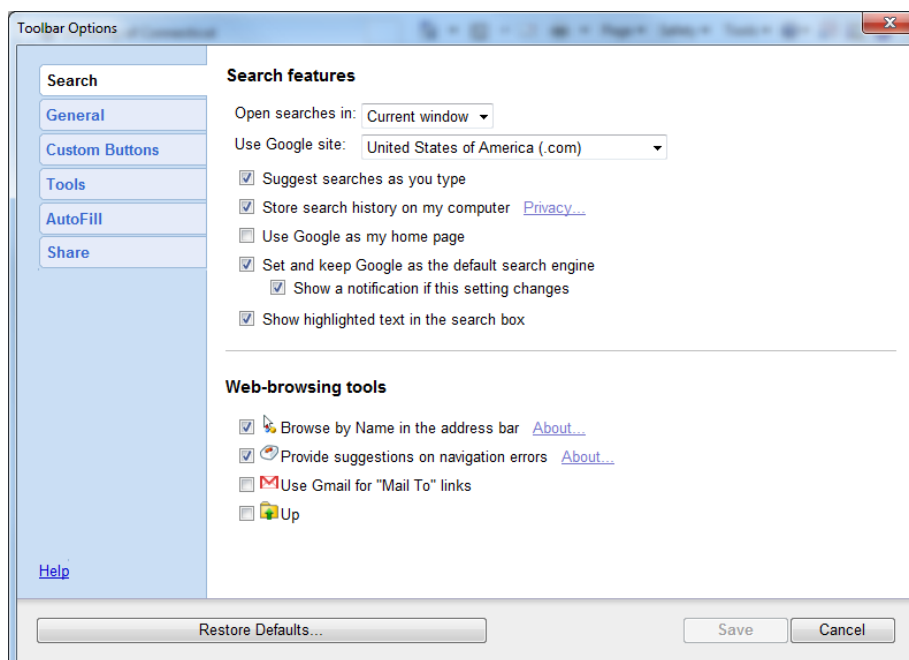
## The Google Toolbar





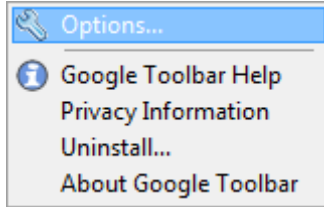
On the toolbar, the  icon shows that pop-ups are being blocked.


To change the setting to allow pop-ups, you need to navigate to the **Toolbar Options menu**. Two simple ways to get there are as follows:

- I. Click the Toolbar's   icon which brings up the menu

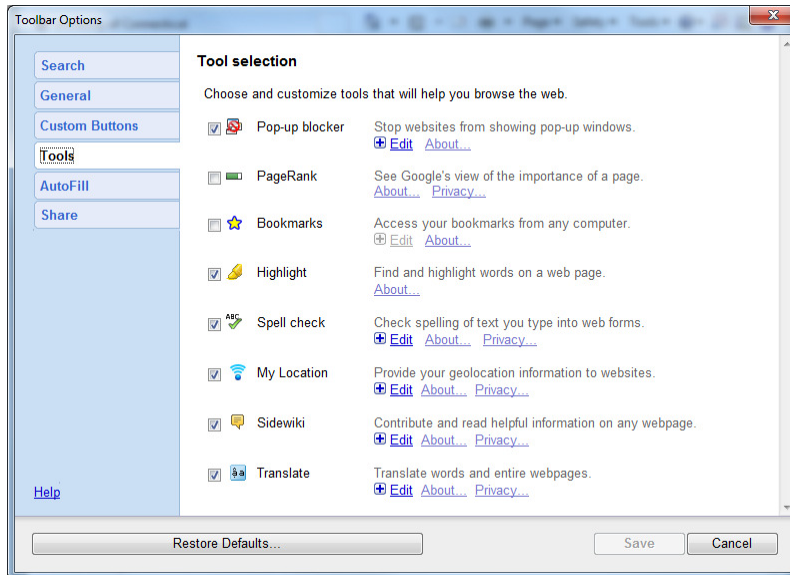


II. Or, click on the drop-down arrow  next to the icon  which leads to a selection

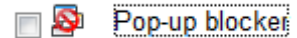


where selecting  opens the same menu.

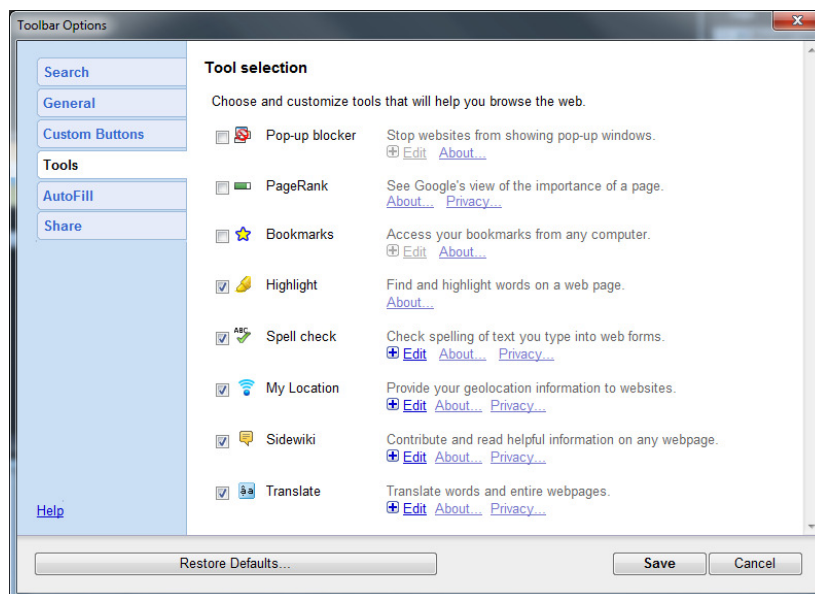
On the **Toolbar Options** menu, select the **Tools** tab



Here you should see that the Pop-up blocker is checked. De-select the pop-up blocker





to turn it off.



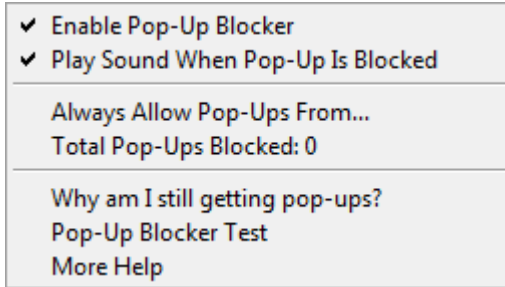
And click  to save the change.


# Yahoo Toolbar YAHOO!® Toolbar

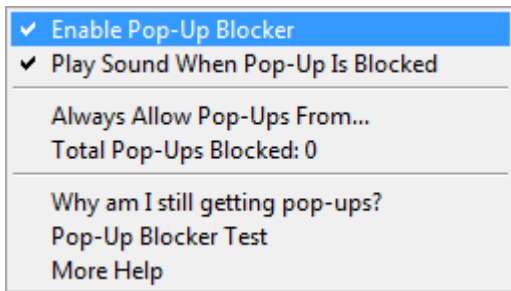



Holding the mouse over  reveals **Pop-Up Blocker Is On** indicating the pop-up blocker is on. Similarly, holding the mouse over  reveals **Pop-Up Blocker Is Off** indicating the pop-up blocker is off.

**You can toggle the pop-up blocker on and off by simply clicking on the icon.** In addition, you can also click on the

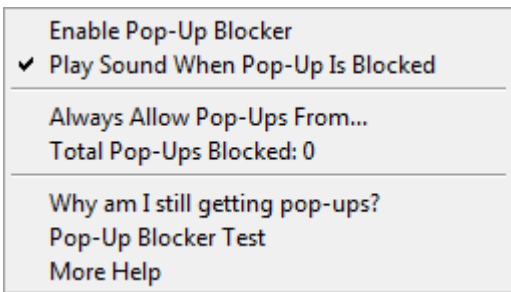


drop-down arrow  to open the menu from which you de-select the



item checked resulting in  which indicates the pop-up blocker has been disabled.

(Checking the menu again would show that the pop-up blocker is not enabled; e.g., the selection is



unchecked )

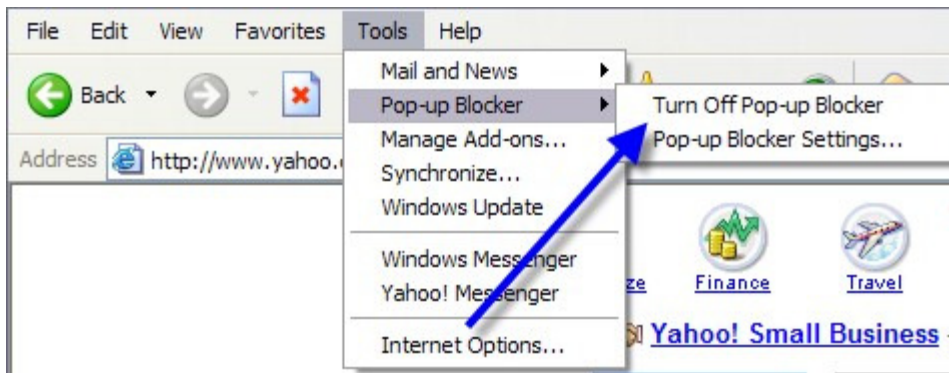
## Some Other Settings ...

(Some of the information below may be out of date.)

### Microsoft Service Pack 2 (SP2)



With the release of Microsoft's Service Pack 2, Pop-Up Blocking is now directly integrated into Internet Explorer. Note that by default Pop-Up blocking is enabled within SP2. Listed below is the location of the menu within Internet Explorer:



Open Internet Explorer. Click on **Tools** menu. Select **Pop-up Blocker**. Select **Turn Off Pop-up Blocker**

To turn the Pop-Up Blocker back on, you can go back in and recheck the entry to re-enable their Pop-Up Blocker.

### MSN Toolbar



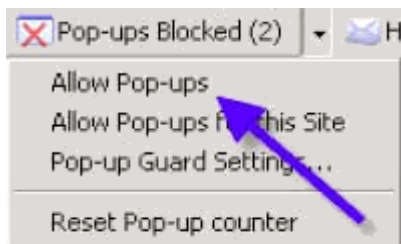
MSN Toolbar is the latest of the toolbars, but is starting to gain popularity. As with Yahoo! and Google toolbars, it allows other features on top of Pop-Up Blocking. Below is the MSN toolbar:



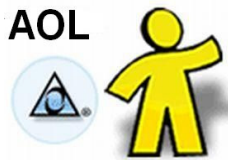
The following icon is the Pop-Up Blocker:



To disable Pop-Up Blocking, Click on the *Down* arrow to the right of the text to bring up the Menu:




Click on **Allow Pop-ups**. To turn the Pop-Up Blocker back on, you go back in and recheck the entry to re-enable their Pop-Up Blocker.



## AOL Toolbar

AOL Toolbar is another fairly new toolbar from one of the big online providers. Like the others, this toolbar offers multiple features, and appears in the browser as follows:



The following icon is the Pop-Up Blocker: 

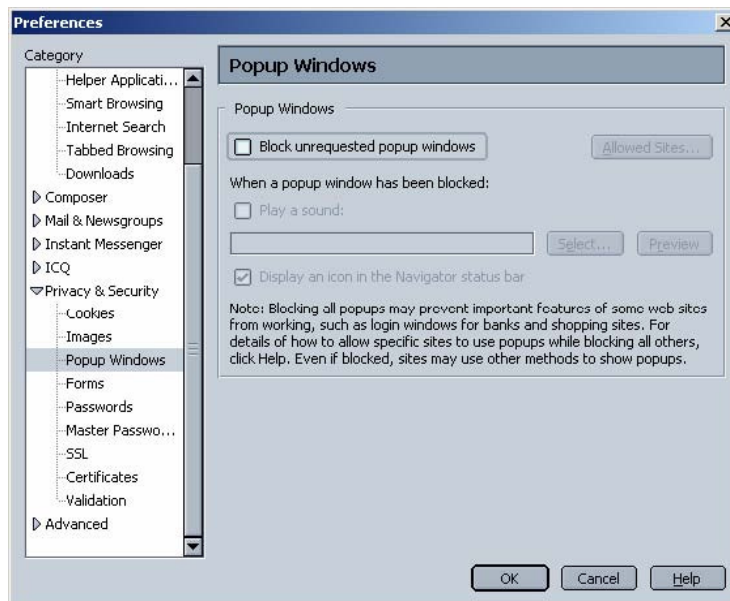
*To allow Pop-ups to appear, merely click on the icon.* You should now see the following: 

To turn the Pop-Up Blocker back on, you can click the icon again to re-enable the Pop-Up Blocker.



Netscape's pop-up blocker is integrated into the browser, much like the pop-up blocker for Internet Explorer. To disable the pop-up blocker:

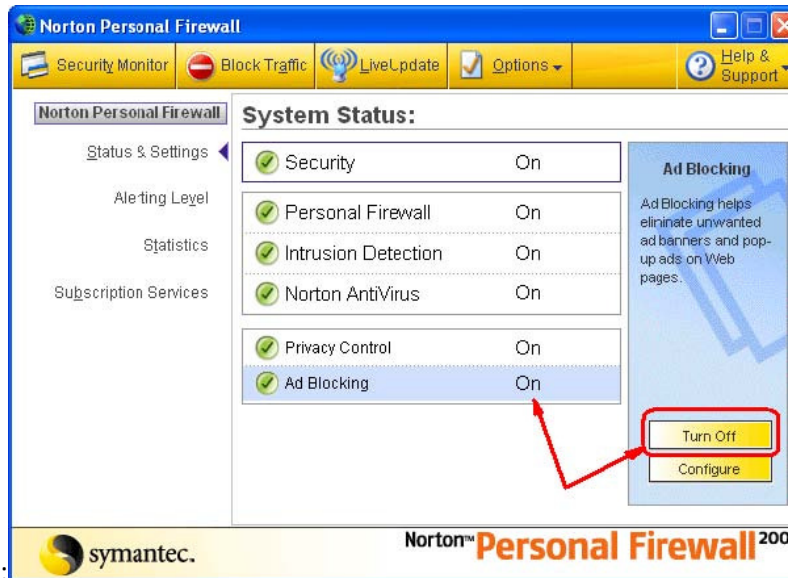
From the **Edit** menu, select the **Preferences** option. The following window will appear:



Click on the arrow beside the **Privacy & Security** option on the left-hand side of the window, to make it display the options shown above. Click on the **Popup Windows** option. Remove the checkmark from beside the **Block unrequested popup windows** option. Click **OK** to close the window.

## Norton Internet Security/Firewall Pop-up Blocker

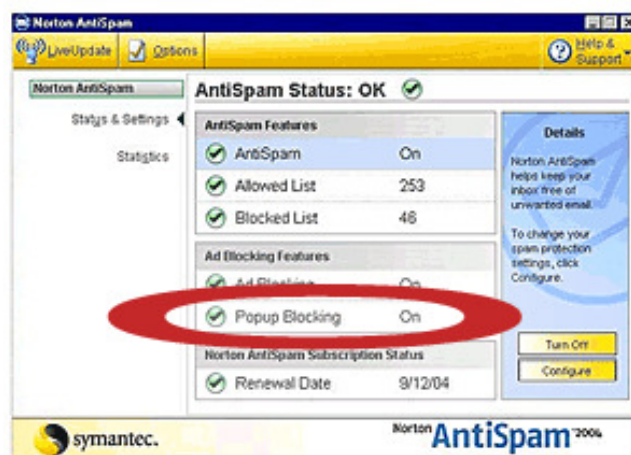
To disable pop-up blocking in Norton's Internet Security/Firewall, bring up Norton Internet Security's/Firewall's main window. This can be accomplished by opening the Windows Start menu, selecting Programs (or All Programs) and then Norton Firewall. A window like the following should appear



Click on the **Ad Blocking** line. Click on the **Turn Off** button. Close the window.

## Norton AntiSpam

The status (popups allowed or disallowed) is displayed on the Norton AntiSpam interface.

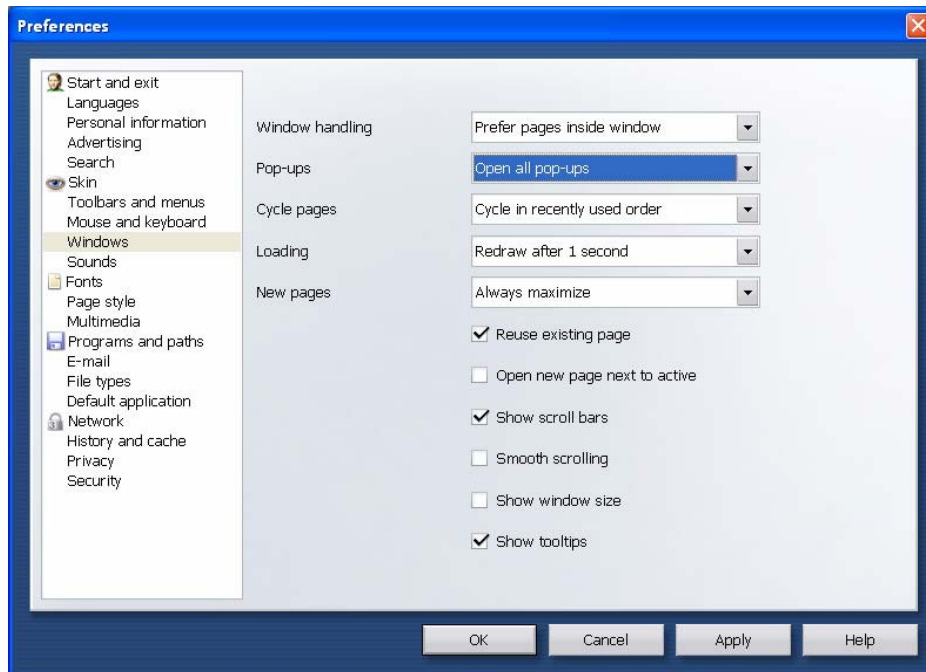


To disable popup blocking: In the main window, on the left hand side click **Norton AntiSpam**. Click **Pop-up Blocking > Turn Off**. To enable popup blocking: In the main window, on the left hand side click **Norton AntiSpam**. Click **Pop-up Blocking > Turn On**.

## Opera

Opera's pop-up blocker is integrated into the browser, much like the pop-up blocker for Internet Explorer. To disable the pop-up blocker:

From the **Tools** menu, select the **Preferences** option. The following window will appear:



Click on the **Windows** option in the left-hand list in the window.  
Select the **Open all pop-ups** option in the Pop-ups list.  
Click the **OK** button to close the window.

Once you are finished, you can go back into the menu again to turn on the pop-up blocker.

## COMCAST

Some Pop-Up Blockers may be in place due to your Internet Service Provider, such as COMCAST.

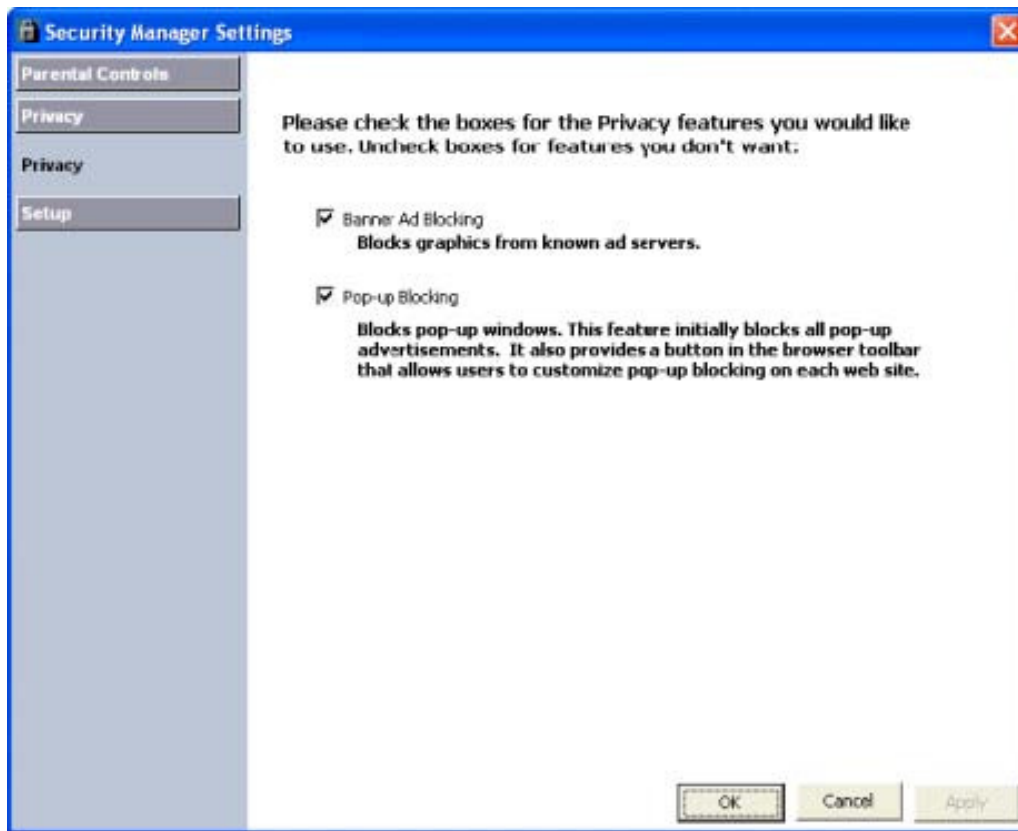
The **Privacy Settings** allow you to block pop-up and banner ads on web pages. To enable or disable pop-up and banner



ad blocking, select the **Privacy** button from the Security Manager. From the drop down list, select **Privacy Settings**.



From here you can enable either pop-up blocking or banner ad blocking by placing a check mark in the appropriate box. If you wish to disable either feature, remove the check mark from it's box. Click **Apply** and then **OK** after making any changes.



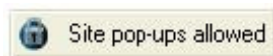
How do I configure Security Manager to allow pop-ups to be displayed from a trusted website?

The Security Manager Pop-up Blocker will stop web sites from opening unwanted Internet Explorer windows (pop-ups). Some web sites may require pop-up blockers to be disabled in order to access certain information. To allow pop-ups from specific sites, follow the instructions outlined below.

In Internet Explorer make sure that the Security Manager Popup blocker is viewable by selecting **View** from the top menu, **Toolbars** from the drop down list and ensure there is a check next to **Security Manager Popup Blocker**. In your Internet Explorer toolbar the Security Manager Popup Blocker can be identified by its button (see image below).



Open the web page you wish to allow pop-ups for, and then click on the Security Manager Popup Blocker button once. The text of the button will change to **Site pop-ups Allowed**.



You will now be able to view pop-ups for that specific web site.